

# Accessibility statement for NorthWingfield.org.uk

This website is run by North Wingfield Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: [clerk@northwingfield.org.uk](mailto:clerk@northwingfield.org.uk)
- call: 01246 856451

We'll consider your request and get back to you as soon as possible.

If you cannot view the map on our 'contact us' page (<http://northwingfield.org.uk/page/contact>), call or email us for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

<http://northwingfield.org.uk/page/contact>, email [clerk@northwingfield.org.uk](mailto:clerk@northwingfield.org.uk) or telephone us on 01245 856451.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Our offices and meeting rooms have audio induction loops.

## **Technical information about this website's accessibility**

North Wingfield Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

## **Preparation of this accessibility statement**

This statement was prepared on 22 September 2020. It was last reviewed on 22 September 2020.

We test each page for accessibility standards ourselves using guidance at <https://www.w3.org/TR/WCAG21/>